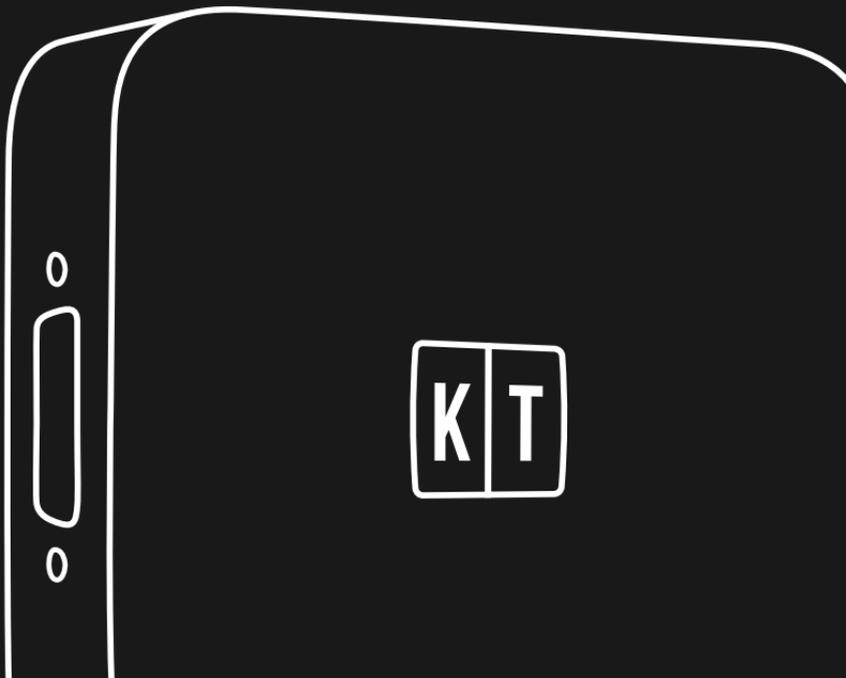


KEEP T R U C K I N

Pour le français, veuillez tourner la page.

Getting started guide



Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

Made for

 iPhone | iPad

Apple, iPad and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries.

Works with iOS and Android.

English

Use the link below for the most up-to-date guides and support in multiple languages including English, Française, and Español.



For Fleet Managers

Get started with your Fleet Dashboard by scanning this QR code or by visiting:

keeptruckin.com/vg-dashboard



For Drivers

Learn how to use the KeepTruckin Driver App by scanning this QR code or by visiting:

keeptruckin.com/vg-driver



For Installers

Learn about cable options, and access support articles and videos, by scanning this QR code or by visiting:

keeptruckin.com/vg-install

Your quick installation guide

- 1 Download the Driver App**

Available on Android and iOS. Go to keeptruckin.com/driver-app for more information.
- 2 Connect your Vehicle Gateway**

Make sure you turn your vehicle's engine off and engage the parking brakes. Connect the vehicle's diagnostic port to the Vehicle Gateway using the provided cable.
- 3 Mount your Vehicle Gateway**

Remember to clean the mount location with the provided alcohol wipes to ensure proper adhesion.
- 4 Start your engine**

The left side LED on your Vehicle Gateway will turn green when it's ready. This may take a minute or two.
- 5 Connect your device**

Open the KeepTruckin Driver App you downloaded in **Step 1** and connect to your vehicle. Once connected, the right side LED light will turn green. This step is unnecessary if you are not required to log hours of service.

Step-by-step instructions begin on page 5.



Before driving, please read this Safety Manual carefully.

Thanks for choosing KeepTruckin. Please refer to this guide for step-by-step installation and usage information for your new Vehicle Gateway (ELD). Failure to follow the Instruction Manual and Safety Manual could result in accidents, damage to your vehicle, personal injury, and/or death.

Although designed for easy installation, you may require professional installation of the Vehicle Gateway (ELD). If you are unable to install the Vehicle Gateway (ELD), or if you are uncertain that you have the requisite skills and understanding, you agree to consult with a qualified installer.

Do not attempt to install, reconfigure, service, move, or remove the Vehicle Gateway (ELD) unless the vehicle is stationary and securely parked.

KeepTruckin provides cable ties to secure the cables and device for your safety. Please secure all cabling so that it is securely fastened and clear of any brake, gas, and clutch pedals. If the cables are not secure, vibration of the vehicle can lead to a loose connection, which could indirectly cause the vehicle to fail, loss of vehicle control, and serious injury. The vehicle operator is required to inspect devices and cables regularly to ensure all devices and cabling continue to be securely attached.

If at any time your vehicle's diagnostic lights or any other warnings appear, or your vehicle's controls feel altered in any way, please pull over safely and contact support at **855-434-3564**.

Continuing to operate the vehicle with these symptoms can cause loss of vehicle control and serious injury.

Never use the KeepTruckin Driver App or your device while your vehicle is in motion. Using your mobile device while the vehicle is in motion could result in an accident, personal injury, and or/death. If, after installing the KeepTruckin Vehicle Gateway (ELD), the driving condition of your vehicle feels altered in any way, please pull over and check your vehicle for errors. This is a non-serviceable product.

Contact our support

support@keeptruckin.com
855-434-3564

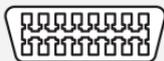
DO NOT ATTEMPT TO OPEN OR TAMPER. Doing so will void your Limited Warranty. KeepTruckin provides a Limited Warranty for the KeepTruckin Vehicle Gateway (ELD) purchased in full. For Limited Warranty, and a description of actions that may void the Limited Warranty, please visit keeptruckin.com/warranty, or contact KeepTruckin support.

Match your cable

We offer a variety of cable types to match your specific vehicle requirements.



9 pin

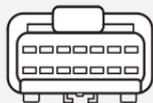


OBD-II

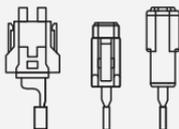


6 pin

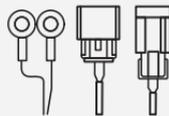
We support the following vehicle-specific connections.



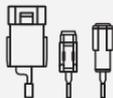
TMC RP 1226



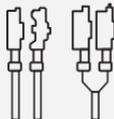
Proprietary Volvo
2013-2018



Proprietary Mack
2013-2018



Proprietary Volvo
and Mack 2018+

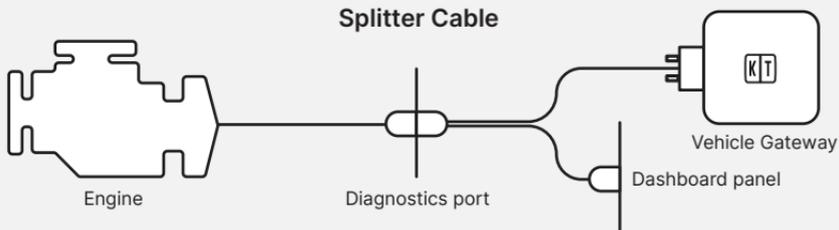
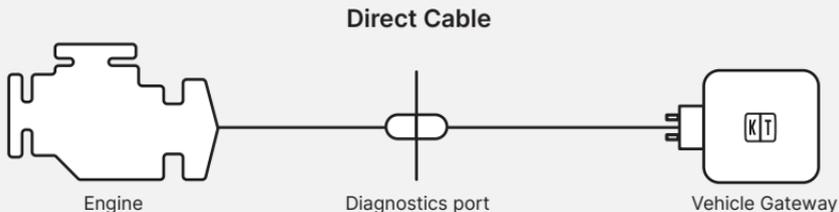


Proprietary Freightliner
(Varies by model and year)

To learn more about cable options, visit [keeptruckin.com/vg-install](https://www.keeptruckin.com/vg-install)

KeepTruckin strongly recommends using cables provided by KeepTruckin for use with the KeepTruckin Vehicle Gateway. To the extent you choose to install the KeepTruckin Vehicle Gateway using a cable not provided by KeepTruckin, your device will no longer be covered by KeepTruckin's limited hardware warranty and KeepTruckin will not be responsible or liable for any resulting injury, loss, damage, or non-performance.

Connection options



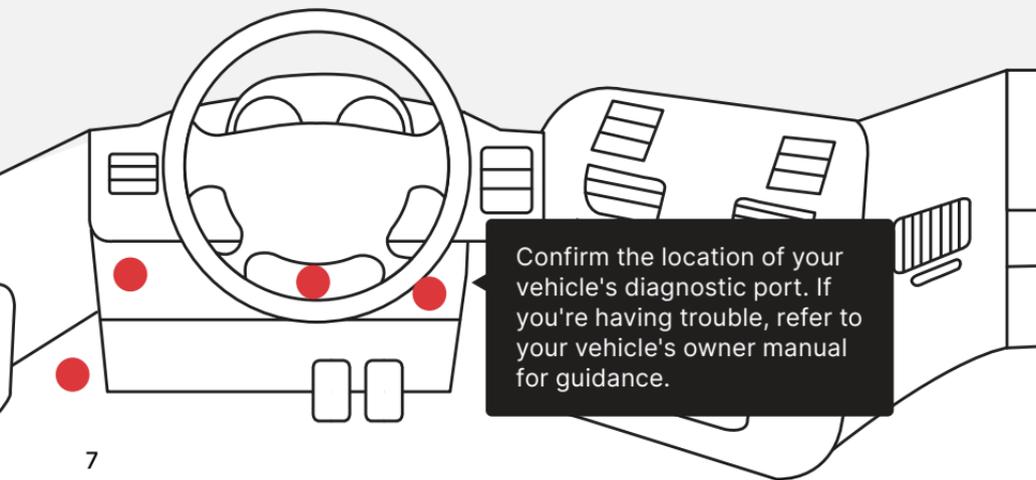
If using the splitter option with OBD-II cable, we strongly recommend not connecting the open port to any other device while driving.

KeepTruckin strongly recommends that you do not run another device simultaneously alongside the KeepTruckin Vehicle Gateway on the OBD-II network. In the event that you do so, your device will no longer be covered by KeepTruckin's limited hardware warranty and KeepTruckin will not be responsible or liable for any resulting injury, loss, damage, or non-performance.

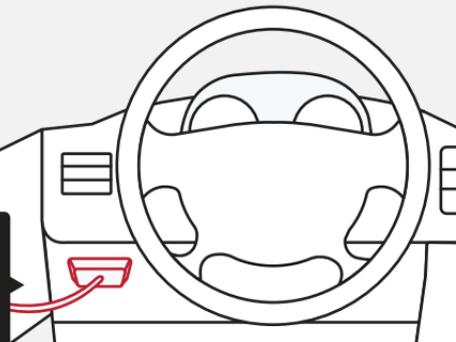
Install your Vehicle Gateway

Before you get started, make sure your...

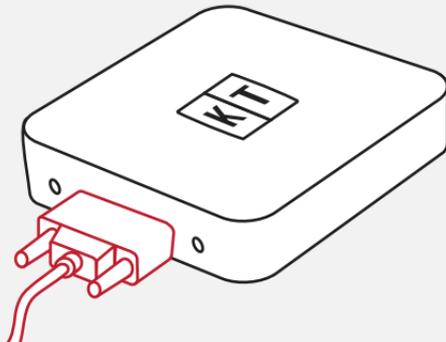
- Vehicle is turned off
- Parking brake is engaged
- Main power switch (if available) is off



Connect your Vehicle Gateway



Connect the diagnostic end of the provided cable to the vehicle's diagnostic port.



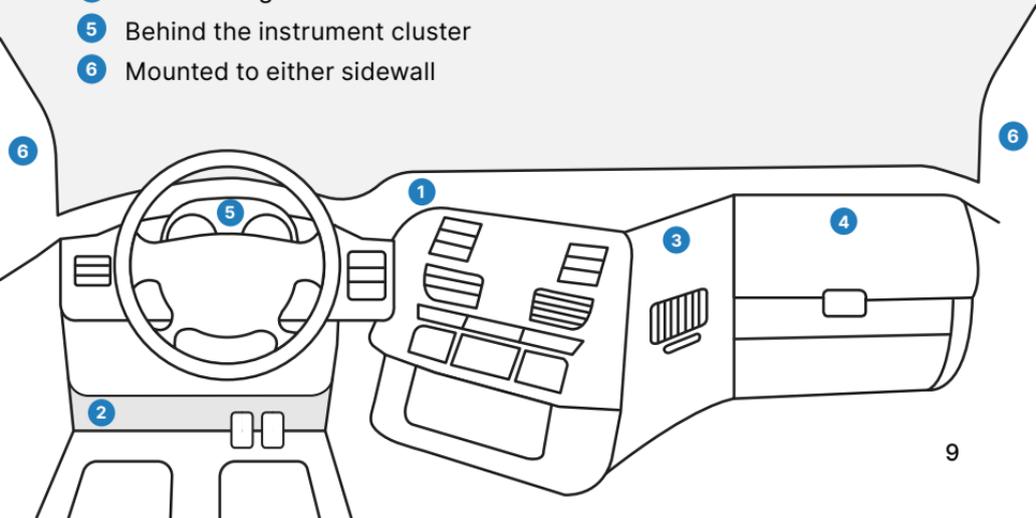
Attach the 15-pin connector to the Vehicle Gateway and secure it using the thumbscrews.

Mount your Vehicle Gateway

Your Vehicle Gateway may be installed on top of or under the vehicle's dashboard, provided the location meets the requirements outlined on the next page.

Acceptable locations vary depending on the make, model, and year of your vehicle.

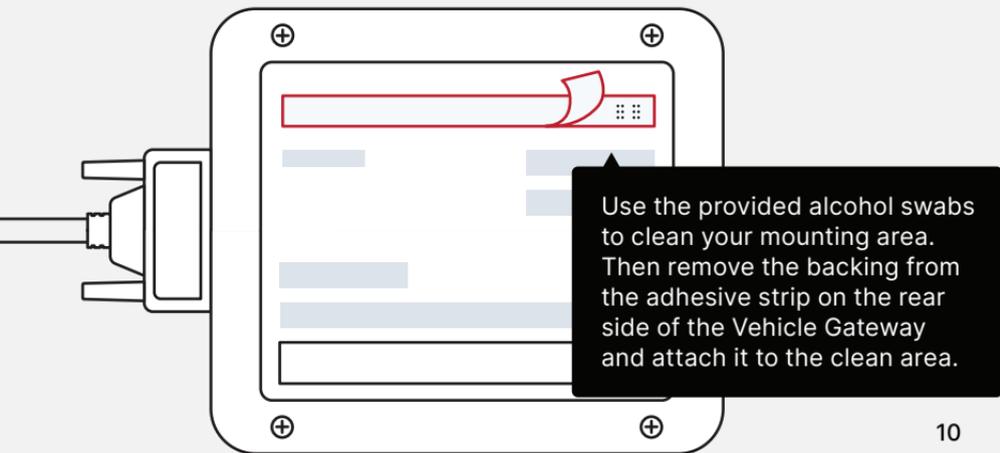
- 1 On top of the dash
- 2 Under the footwell
- 3 Adjacent to the radio
- 4 Behind the glove box
- 5 Behind the instrument cluster
- 6 Mounted to either sidewall



Mount your Vehicle Gateway

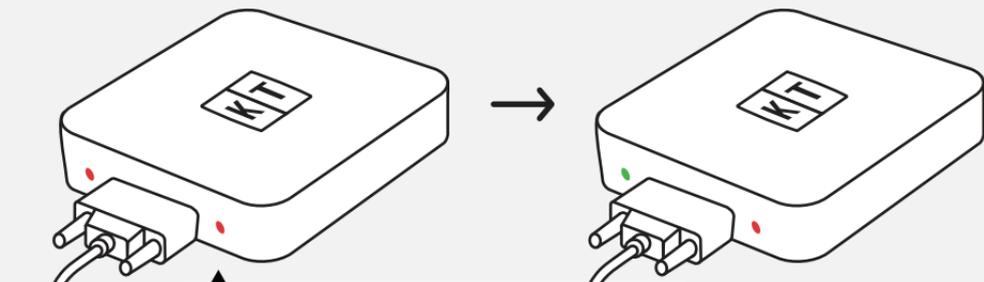
Wherever you decide to install your Vehicle Gateway, be sure to minimize the amount of material that comes between the device and a clear view of the sky. It is further advised to keep the Vehicle Gateway at least 12 inches away from any metal portions, vents, and electrical components.

Please make sure the device is firmly attached and that all cables are secured to ensure the safe operation of the vehicle.



Turn on your engine

This will automatically activate your Vehicle Gateway.

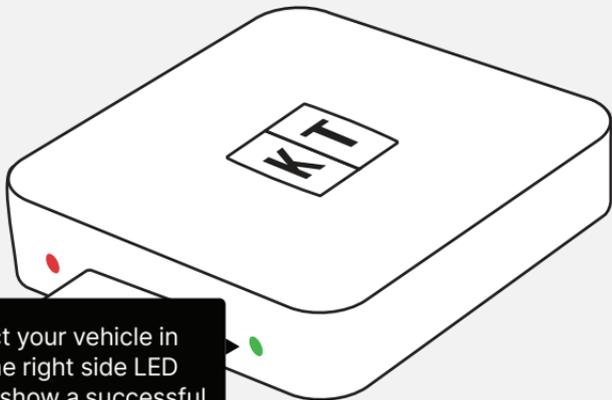


After your Vehicle Gateway is plugged in, the LED lights will flash briefly before turning solid red. Approximately one minute later, the left side LED will turn green to indicate a successful GPS/GNSS connection.

Open your KeepTruckin Driver App

Before connecting to the Driver App, please ensure your fleet admin has assigned this Vehicle Gateway to your vehicle.

This step is unnecessary if your drivers are not required to log hours of service.



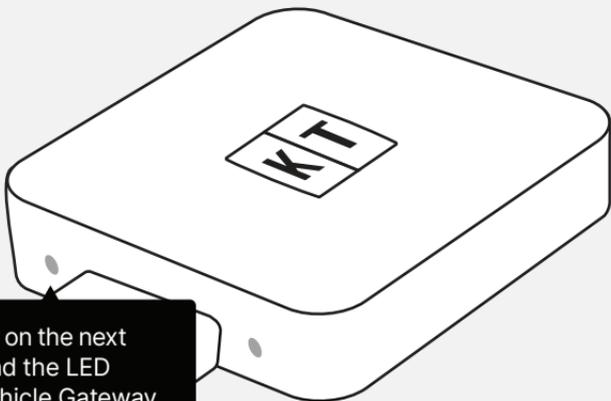
Once you connect your vehicle in the Driver App, the right side LED will turn green to show a successful Bluetooth connection.

Learn how to connect your vehicle and access other driver features by visiting keeptruckin.com/driver-app

Vehicle Gateway troubleshooting

Green light, red light? Let's find out.

What do you do if the power is ON, but neither of the LED lights on your device are showing up when plugged into the Vehicle's diagnostic port?

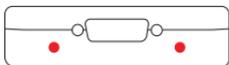


Refer to the table on the next page to understand the LED states on your Vehicle Gateway.

§ 395.22 Motor carrier responsibilities—In general. (h) In-vehicle information. A motor carrier must ensure that its drivers possess onboard a commercial motor vehicle an ELD information packet containing the following items: 3. An instruction sheet for the driver describing ELD malfunction reporting requirements and record keeping procedures during ELD malfunctions. The following instructions are in accordance with the guidelines set forth in § 395.34.

Understanding the LEDs

LEDs



Both red



Both off



Left - Green Right - Red



Alternating White - Violet



Both green

Meaning

Your Vehicle Gateway is ON, but there's no GPS signal or mobile connection. Try moving the device location for a clear line of sight to the sky.

Something's up and you should check your cable connections. If the issue persists, please contact support at 855-434-3564 or email support@keeptruckin.com.

The device is ON and has a GPS signal but the Driver App is not connected. If you're required to log hours of service, connect to your Driver App. Refer to your Driver App User Manual for more details. keeptruckin.com/driver-app

The device is updating firmware.

All good.

Need help? Contact support at
[855-434-3564](tel:855-434-3564)
support@keeptruckin.com

What does the driver need to do if the Vehicle Gateway (ELD) isn't functioning properly?

Immediately contact KeepTruckin support at 855-434-3564 or support@keeptruckin.com to troubleshoot the issue.

Note the specific issue and provide written notice to your fleet within 24 hours.

Keep a paper log for that day and until the Vehicle Gateway (ELD) is repaired or replaced. In the event of inspection, please display the previous 7 day logs from the KeepTruckin Driver App.

To learn more about Vehicle Gateway (ELD) malfunctions/diagnostics, visit keeptruckin.com/vg-driver

What does the fleet need to do if the Vehicle Gateway (ELD) isn't functioning properly?

If a motor carrier receives or discovers information of an Vehicle Gateway (ELD) issue, he/she must take action to correct the malfunction within 8 days of discovery of the condition or a driver's notification to the motor carrier, whichever occurs first.

In the event of a Vehicle Gateway (ELD) issue, KeepTruckin will send a new Vehicle Gateway (ELD) upon notification from a Fleet Administrator. If a motor carrier needs a time extension, they must notify the FMCSA Division Administrator for the state of the motor carrier's principal place of business within 5 days after a driver notifies the motor carrier according to the guidelines set forth in § 395.34.

Inspection Reference Card

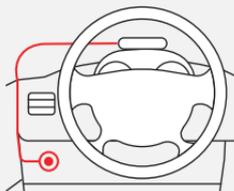


The KeepTruckin ELD is compliant with Federal Motor Carrier Safety Regulation 49 CFR § 395.20 et seq. regarding ELDs.



The KeepTruckin ELD is compliant with Section 83 of the Commercial Vehicle Drivers Hours of Service Regulations regarding the use of electronic recording devices.

The KeepTruckin ELD plugs into the diagnostic port in a vehicle and is integrally synchronized with the engine. The ELD automatically records driving time and connects to the KeepTruckin App on the driver's mobile device via Bluetooth. Drivers are not able to edit driving time when using the KeepTruckin Vehicle Gateway (ELD).



Vehicle Diagnostic Port



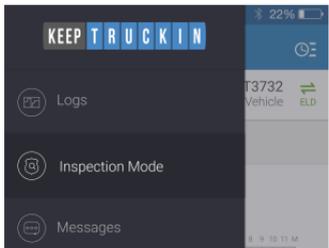
Vehicle Gateway (ELD)



Driver App

Let an officer inspect your logs

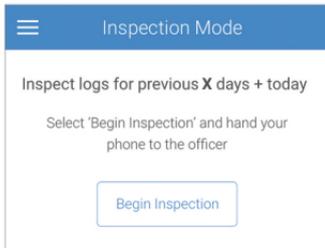
Refer to the online Driver App User Manual for the most updated instructions. keeptruckin.com/driver-app



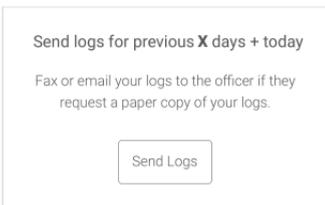
1. Tap the  Menu icon and select **DOT Inspection Mode (US) / Inspection Mode (Canada)**.



3. To send your ELD output file to the DOT (web service) or MOT (email), tap **Send Output File**.



2. To let an officer view your logs directly from your device, tap **Begin Inspection**.



4. To email or fax a copy of your logs to an officer, tap **Send Logs**.

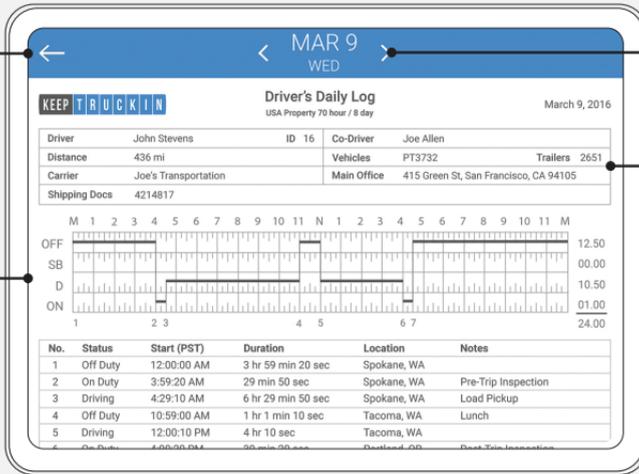
Inspection Mode

Exit Inspection Mode

View the previous or next day's logs

Contains the required information about the driver, carrier and vehicles

The graph details the duty status changes for the day



Note: Federal Motor Carrier Safety Regulation 49 CFR § 395.15 does not require driver to provide a hard copy printout of their logs for an enforcement official. However, you can fax or email your logs from the KeepTruckin Driver App if you choose to provide the officer with a hard copy.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
-

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment and RSS 102 RF exposure compliance requirements. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. Changes or modifications not expressly approved by KeepTruckin could void the user's authority to operate this equipment.

This device contains license-exempt transmitters / receivers that comply with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.